

# SY Summary

## SYBIP UPDATE: SEPTEMBER 2023

### JOURNEYS (MILLIONS)

Latest 12 Months (Year to 19th August 2023)

ACTUAL	TARGET	% COMPARED TO TARGET
63	77	82%

**JOURNEYS GAP/SURPLUS**  
-14

Data Source: Operator Supplied Data

### JOURNEYS (MILLION)

#### TOTAL SOUTH YORKSHIRE JOURNEYS

Legend: SYBIP Launch (Orange bar), South Yorkshire Journeys (Blue line)

### COMMENTS

Comparison to 2024/5 Targets

- Total journeys 63m: **14m** short of target
- Reliability 98%: **2%** short of target
- Punctuality 78%: no target set
- Passenger satisfaction in 2019 at 89%: **3%** short of target
- Journey times -awaiting list of routes/corridors to include

## OPERATIONAL PERFORMANCE

### PUNCTUALITY

Latest 12 Months (April 2022 to Mar 2023)

ACTUAL	TARGET	DIFFERENCE
AVERAGE EXCESS WAITING TIME*	0.9	

Latest 12 Months (Sep 2022 to August 2023)

ACTUAL	TARGET	DIFFERENCE
PERCENTAGE ON TIME	77.6%	95.0% -17.4%

NOT CONFIRMED

Data Source: Real Time Data      \* Average dwell time (decimal seconds)

### RELIABILITY

Latest 12 Months (August 2022 to July 2023)

ACTUAL	TARGET	DIFFERENCE
PERCENTAGE OPERATED	97.8%	99.5% -1.7%

### ROUTE JOURNEY TIMES

Awaiting feedback on routes/corridors to include

## FLEET COMPOSITION

As at January 2022

ACTUAL	TARGET	DIFFERENCE
PROPORTION ZERO EMISSION	0.0%	
PROPORTION EURO V STANDARD OR OLDER	51.9%	

Data Source: Operator Supplied Data

## VALUE FOR MONEY

SYMCA Online Travel Survey

Did you think your last journey on public transport provided value for money (whether you paid for the journey or not)?

	June 2023	Oct 2023	DIFFERENCE
Bus (All Passengers)	70%		
Fare Paying Passengers	58%		

## PASSENGER SATISFACTION

Autumn 2019\*

	ACTUAL	TARGET	DIFFERENCE
PERCENTAGE SATISFIED WITH BUS SERVICE OVERALL	89%	92%	-3%

47%

SYMCA TRAVEL SURVEY CARRIED OUT IN AUTUMN 2022

Data Source: Transport Focus      \*Surveys not taken place since 2019 (Covid-19)

# By LA Summary



## SYBIP UPDATE: SEPTEMBER 2023



### JOURNEYS (MILLION): YEAR TO 19TH AUGUST 2023

SOUTH YORKSHIRE			
	<b>ALL</b>		
	<b>ACTUAL</b>	<b>TARGET</b>	<b>% COMPARED TO TARGET</b>
	63	77	82%
		<b>JOURNEYS GAP/SURPLUS</b>	<b>-14</b>

Data Source: Operator Supplied Data

DISTRICTS			
	ACTUAL	TARGET	% COMPARED TO TARGET
BARNSELY	8.6		
DONCASTER	12.0		
ROTHERHAM	7.6		
SHEFFIELD	34.8		

CUSTOMER GROUP			
	ACTUAL	TARGET	% COMPARED TO TARGET
FARE PAYERS	34.9		
ENCTS	14.0		
CHILD	13.9		

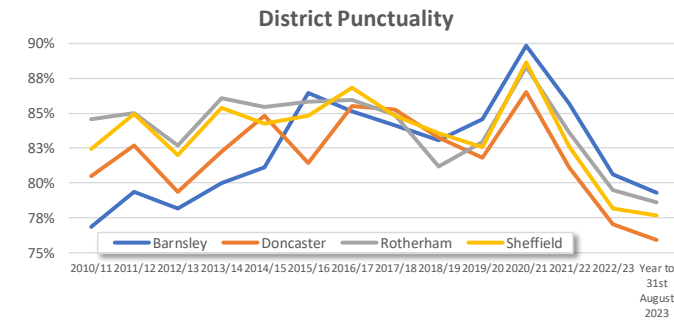
### OPERATIONAL PERFORMANCE

PUNCTUALITY (SEPTEMBER 2022 TO AUGUST 2023)			
SOUTH YORKSHIRE			
	<b>PERCENTAGE ON TIME</b>	<b>ACTUAL</b>	<b>TARGET</b>
		77.6%	95.0%
		<b>DIFFERENCE</b>	<b>-17.4%</b>
		NOT CONFIRMED	

Data Source: Real Time Data

PUNCTUALITY (JULY 2022 TO JUNE 2023)			
DISTRICTS			
	ACTUAL	TARGET	DIFFERENCE
BARNSELY	79.3%	95.0%	-15.7%
DONCASTER	75.9%	95.0%	-19.1%
ROTHERHAM	78.6%	95.0%	-16.4%
SHEFFIELD	77.7%	95.0%	-17.3%

Note: New RTI reports don't provide district functionality (no updates beyond June 23 available)

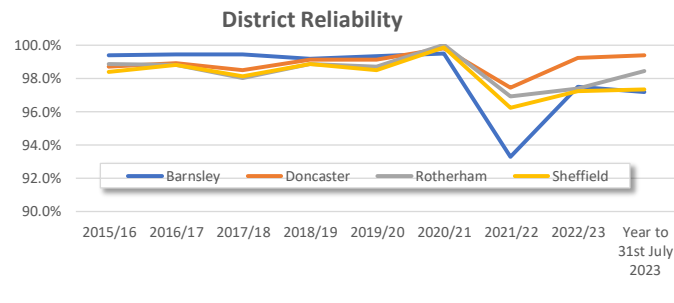


### OPERATIONAL PERFORMANCE: RELIABILITY (AUGUST 2022 TO JULY 2023)

SOUTH YORKSHIRE			
	<b>PERCENTAGE OPERATED</b>	<b>ACTUAL</b>	<b>TARGET</b>
		97.8%	99.5%
		<b>DIFFERENCE</b>	<b>-1.7%</b>

Data Source: Real Time Data

DISTRICTS			
	ACTUAL	TARGET	DIFFERENCE
BARNSELY	97.1%	99.5%	-2.4%
DONCASTER	99.3%	99.5%	-0.2%
ROTHERHAM	98.4%	99.5%	-1.1%
SHEFFIELD	97.3%	99.5%	-2.2%



# By LA Passenger Trips

## Bus Passenger Numbers in South Yorkshire

